

APPENDIX C

Contractors Performance in Delivering 2019/20 Winter Service

Contract Performance Indicator – KPI 2.8 - the percentage of gritting routes completed within the specified time (within 3 hours).

Month	Number of Routes Treated (Precautionary treatment only)	Number of Routes Completed within 3 hours	Percentage of routes completed within time (3 hours)
November 2019	63	63	100%
December 2019	99	99	100%
January 2020	63	63	100%
February 2020	90	90	100%
March 2020	72	72	100%
Totals	387	387	100%